



ADSI's Ship-IT™ software solution resolves bottleneck issues for card security company.

With the majority of shipments going overseas, the number of international shipping documents being processed daily were taxing their resources. This became costly to the business due to errors in manual filing and invoicing.

Customer: Secure ID and card personalization solutions

Warehouse Size: 100K sq ft

Problem: Customer was implementing Oracle ERP and had five resources allocated to the processing of international shipping documents. This included manual shipping confirmation and AES transactions (shipping export documents). These dedicated resources were spending inordinate amounts of time proofing and verifying documents, then manually filing on line with the AES system. This process involved the calculation of transportation costs for each customer, adding that cost to the commercial invoice, and then filing the appropriate AES documents. Since the majority of the paperwork was handwritten, it put a strain on the process. Not only were shipments not moving out the door quickly enough, but the

pressure these resources were under caused them to make errors on both the documentation and the transportation and tax calculations.

Solution: ADSI's project team conducted an evaluation of the current process, and made recommendations from fulfillment down to the shipping process. ADSI assisted with the automation of international document processing and AES filing through a single solution. With Ship-IT™, the customer was able to easily generate all necessary documentation to process international shipments with the click of a button. Ship-IT also reduced the number of errors they were seeing as a result of their manual process. By eliminating the extra paperwork involved with the manual process, they were able to quickly process each international shipment, accurately calculate all necessary costs, and move orders through the system faster

Results: Transaction time was reduced by 33% and efficiencies increased overall. The automation of the process allowed them to allocate valuable resources to other parts of the company.

ROI: 6 months – labor and inventory.

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