



## ADSI's **Pack-IT™** software solution simplifies the packing process for home décor retailer.

**W**ith over 12,000 packages shipping per day, this international retailer was creating costly mistakes in order picking, packing and tracing orders.

**Client:** Home décor and gift wholesaler

**Warehouse Size:** 250,000 sq ft distribution center

**Problem:** A major specialty retailer shipping 12,000+ packages per day to online and brick and mortar retailers was experiencing rapid growth and struggling with their pick and pack process. Due to the high volume of orders needing to be processed on a daily basis, their inventory level was growing. With a manual picking process, inventory was getting extremely difficult to locate, resulting in a high percentage of picking errors. Their packing process was also manual—causing order inaccuracies such as missing items, duplicate items being packed, and no efficient way to track back ordered items. Their shipping station consisted of a number of carrier systems, which required multiple resources to manage. Without an automated system in place to verify the packing process or to track their orders, they spent thousands of dollars shipping replacement orders to their customers each month.

**Solution:** ADSI's team of experts examined their operation from inventory picking to packing to shipping. Recommendations were made to improve the flow of product using Ship-IT™, Pack-IT™ and Move-IT solutions to automate their process. Their order picking personnel were equipped with hand-held barcode scanners which were able to scan items as they are pulled from inventory. Their order packers, who utilize 12-24 packing stations at any given time, were now sending all orders down into a single, automated shipping station. This automated solution fully integrated their pick, pack and shipping function with their AS400 and WMS. With ADSI assisting them in automating the order fulfillment process, they were able to streamline the flow of business from picking the order to tracking it once it shipped. And with the ability to verify and track orders, they were no longer forced to re-ship product to satisfy customer orders.

**Result:** Pick and pack accuracy increased from an average of 88% to a consistent 99.8%. ADSI's shipping and logistic software solution allowed this customer to continue their growth path.

**ROI:** 6 months – labor and inventory.

Multi-Carrier Shipping Software ■ Barcode Solutions ■ Integration Services  
877-755-2374 ■ sales@adsionline.com ■ www.adsionline.com